

**The Villages Computer Club
Computer Problem Solving Form**

**Please complete this form before the meeting or before the presentation starts.
Attach any additional documentation to this form when it is submitted.**

Name:

Your Computer (circle/check all that apply) [Indicate ALL INSTALLED browsers and the DEFAULT browser]							
Style	Make & Model:	Windows Operating System		Internet Browser	Installed	Default	Version #
Desktop		Vista	Win 10	Microsoft IE			
Laptop		Win 7		Mozilla Firefox			N/A
Tablet		Win 8.0		Google Chrome			N/A
Other		Win 8.1		Microsoft Edge			N/A

Name of ANTIVIRUS program installed:	
Name of ANTI-SPYWARE/MALWARE program(s) installed:	

Internet Connection Info:	Wired	Wireless	Cable	DSL	Mobile Hotspot	Dial-up
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Was there an error message?	YES	NO	<i>If so, please describe below</i>

This problem is:	Intermittent	Continuous	<i>Please describe the problem below</i>